

A photograph of a woman with blonde hair, wearing a red polo shirt and blue jeans, standing behind an elderly man with grey hair and glasses. The man is wearing a tan jacket and blue jeans, and is seated in a wheelchair. They are outdoors on a paved path, with lush green trees in the background. The woman has her hand on the man's shoulder, and they are both smiling and looking at each other.

9 Things to Know Before Choosing a Home Care Agency

Selecting the right home care agency is not a simple task. It can be overwhelming to find the right fit for your loved one. Will the agency deliver on its promises? Do their caregivers serve with compassion? Can you trust them in your aging parent's home?

The right choice is different for each situation. But the following questions can help narrow your options in finding the right home care agency that best meets your loved one's needs.

1. Is a full and thorough assessment performed prior to developing a care plan?
2. How quickly can services start?
3. What skills and requirements must caregivers meet to get hired?
4. How are caregivers matched to clients?
5. What happens if a caregiver calls out sick?
6. Can families view daily care plans online?
7. Is the office staff available 24/7?
8. Do independent organizations perform client satisfaction surveys?
9. How many testimonials/reviews does the agency have and what is their star rating?

If you are seeking an award-winning home care agency with a reputation for exceptional and compassionate care, we invite you to call Care at Home. We can answer these questions and more regarding your concerns about home care for a loved one. You can also learn more about our services at www.CareAtHomeNow.com.



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